

## **Omaha Music Hall Ticket Information:**

### **Will Call:**

Will Call tickets can be picked up no earlier than 5:30 PM, day of show, at the Music Hall Box Office Will Call window, or during normal business hours at the Qwest Center Omaha Box Office. Customer must present the actual credit card used for the order, a valid picture ID, and the confirmation number. Customer must sign for tickets. Tickets will only be given to cardholder, no alternate persons picking up tickets will be allowed.

### **Special Seating Arrangements:**

Accessible seating is located on the main floor and the loge in the Music Hall. Elevators are available to reach the loge accessible seating. For questions regarding any special seating please call (402) 341-1500.

Assistive Listening Devices are available. Please contact the Event Personnel when you arrive the night of the event for assistance. Customer must leave a driver's license or credit card that will be held until device is returned.

### **Group Sales:**

#### **Come as a group...and save!!**

Guests interested in organizing a party of 20 or more individuals for an event at the Music Hall will find many advantages through our group sales program. This program allows community and corporate groups the opportunity to receive added benefits for each show they book, plus personal, one-on-one service.

Here are more benefits:

- Seats can be reserved before they go on sale to the general public
- Orders can be changed to accommodate special needs
- No standing in line, tickets are delivered
- Sit together as a group with wheelchair accessible seating and services available
- Fundraising and promotion opportunities
- No service charges per ticket

*If any member of your group requires wheelchair/companion seating because of a disability, please contact us at the group sales number below as soon as possible for relocation purposes.*

To book your group, contact us at Qwest Center Omaha, 8:00am-5:00pm at (402) 599-6818.

### **General Rules:**

Cameras and recording devices are not allowed in the facility unless approved by the event. Outside food or beverage is not allowed. The Music Hall is a smoke free facility. Patrons may be subject to security checks.

**Children Rules:**

Everyone needs a ticket for most events. For shows intended for young audiences, please check event details or call the Box Office regarding ages allowed to sit on an adult's lap.

**Food and Beverages:**

The Music Hall offers a range of food products from traditional hot dogs and hamburgers to nachos and popcorn at certain events. Beverages include soda, beer, and cocktails.

**Phone numbers:**

Charge by Phone:

(800) 745-3000

Group Sales:

(402) 599-6818

More Info:

(402) 444-3353

**Hours of Operation:**

Tickets can be purchased Monday-Friday 10am-6pm at The Qwest Center Omaha Box Office, or day of event at the Music Hall Box Office.

**Location of Box Office:**

Omaha Civic Auditorium-1804 Capitol Avenue, Omaha, NE, 68102-The Music Hall is located on the Northeast side of Omaha Civic Auditorium on 17<sup>th</sup> and Davenport St.

Qwest Center Omaha-455 North 10th Street

Free 10 minute parking stalls available for ticket sales at the ticket window.

**Types of payment accepted:**

Cash, Visa, MasterCard, Discover, & American Express. Checks are NOT accepted.